



# Managed Account Service

Extra help for people  
who use direct payments

**If you have a personal budget and use direct payments to arrange your care and support, KDC's Managed Account Service can make your life easier.**

You make the decisions and stay in control of your support services while we take care of managing all the financial transactions.

## **Our Managed Account Service will:**

- ✓ *Receive and hold your personal budget/direct payments funds in a dedicated bank account*
- ✓ *Make sure the money from the Local Authority is correct*
- ✓ *Receive invoices and arrange payments to care agencies*
- ✓ *Pay wages to your personal assistants directly into their bank accounts*
- ✓ *Pay all monies due to HMRC for tax and National Insurance*
- ✓ *Arrange employers and public liability insurance cover*
- ✓ *Pay pension contributions into the workplace pension scheme*
- ✓ *Keep records and deal with the Local Authority's checks and audits*
- ✓ *Produce statements showing all transactions*
- ✓ *Liaise with the Local Authority to resolve problems*
- ✓ *Help manage your client contributions*



KDC's Managed Account Service delivers full third party support for anyone who is unable to operate direct payments and there is no suitable person available to them. This includes people who have a personal health budget to manage their complex ongoing healthcare needs.

Our fully managed payroll service incorporates all aspects of processing wages for your PAs. We ensure that your PAs are paid correctly and on time and take care of all your legal duties as an employer, including auto-enrolment and workplace pensions.

We are a charity which has been supporting disabled people and those with long term conditions for over 40 years and our services have been specifically designed to make it as simple as possible for anyone to have a personal budget.

**To find out more, contact the Direct Payments team on 0151 480 8873 or email us at [managedaccounts@kdc.org.uk](mailto:managedaccounts@kdc.org.uk)**

## Here's what our customers say:

*“A great service. I really appreciate your kindness and patience and that you never make me feel silly for asking questions no matter how simple they are”*

*“Thank you for taking away the worry of dealing with the financial side of things for me”*

*“Direct payments have changed my life. I couldn't have done it without KDC's help and their Managed Accounts Service”*



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