

4. Arranging the necessary insurance cover and paying policy premiums
5. Supplying you with regular statements showing the balance of money in your Direct Payments account with details of income and expenditure
6. Liaising with the local authority for their auditing and monitoring of your Direct Payments
7. Payroll processing services comprising –
 - We will register as your agent and we will register for online filing with the Revenue and Customs service. We shall also instruct Revenue and Customs to contact us electronically;
 - Calculate wages for your PA (s) every four weeks based on information provided by you
 - Process all statutory payments and deductions –e.g. – SSP, SMP, Student Loans
 - Record annual leave allowance
 - Manage all your legal duties under the workplace pension legislation;
 - Assess and reassess eligibility of staff to be automatically enrolled into a workplace pension scheme
 - Act as your point of contact with The Pensions Regulator
 - Provide letters and information to your employees
 - Set up a suitable pension scheme with National Employment Savings Trust (NEST)
 - Process pension contributions for you and your employees
 - Manage the payments to your pension provider
 - Prepare and provide electronic payslips for your PA (s)
 - We will store securely all your payroll records for at least 4 years
 - Supply each PA with a P60 (or P14s)
 - Provide a telephone help and advice line service Monday to Friday 9.00 a.m. to 5.00 p.m.
 - Keep you informed of any relevant changes in legislation – e.g – national living wage rates

PART 2 CONFIDENTIALITY AND DATA PROTECTION

- 1 We shall keep your information secure. By entering into this agreement, you are providing express consent to us sharing your personal data (as defined in the Data Protection Act 1998) for the following purposes:
 - I. with the local authority, its agents or to other people that provide funding to you to pay for your care;
 - II. with HMRC for tax purposes;
 - III. with other parties where we are required to do so by law; and to the extent, and in such a manner that is necessary for the purposes of providing the services to you under this agreement.

PART 3 LOSSES

- 1 We will not be responsible for losses or expenses caused by any miscalculations that we make due to you or a PA giving us incorrect or incomplete information.
- 2 Where we suffer any loss or damage as a result of any act or omission by you or any of your officers, employees, agents or sub-contractors, you will indemnify us for such loss or damage.
3. Where you owe us any monies pursuant to this Agreement (including under 3.2 above), we shall, be entitled to set off any such debt against any monies owed to you.
4. We will do whatever we reasonably can to make the calculations at the right time, but we will not be responsible for any losses or expenses caused by us receiving information from you too late to allow us to make calculations in time for a PA's contractual pay date.

PART 4 EMPLOYMENT OF PAs

1. You agree that we are not and will not become the employer of any PA as a result of entering into this agreement. You will compensate us fully for any loss or damage that we may suffer as a result of anyone claiming that we are the employer of a PA.
2. You agree that you will remain the employer each PA and are responsible for all the obligations of an employer towards each PA.

3. By entering into this agreement, you confirm that you have obtained informed consent from all PAs for their personal data to be released in accordance with the terms of this agreement and that said PAs have signed the consent statement set out in the New Starter form.

PART 5 CHARGES

1. We shall collect the fee for the service at the rate set out in the price list from your account automatically every 4 weeks

We reserve the right to amend the service fee from time to time. In the event of any changes, you will be provided with at two months prior written notice.

PART 6 ENDING THE AGREEMENT

1. This agreement will start on the date given at the top of the first page.
2. Either you or us can end this agreement by giving two months' notice in writing to the other.
3. Ending this agreement will not affect any rights that we or you already have on the date that it ends, including the right to be compensated for losses that either you or we have suffered

Part 7 - OTHER

1. We shall not be required to carry out any of the services or any of our other duties under this agreement if we are unable to do so as a result of anything that is beyond our reasonable control. Things beyond our reasonable control will include:
 - i. changes to laws or other government policies
 - ii. extreme bad weather or other acts of God
 - iii. strikes or other industrial disputes
 - iv. riots or other civil commotion
 - v. breakdowns in bank systems
2. This agreement is personal to you and you may not pass on your rights and obligations under it to any other person unless we agree in writing.
3. If any part of this agreement is declared to be illegal, invalid or unenforceable that part shall be deemed to be removed from this agreement. This agreement shall continue between us, but without the removed part.

4. You agree that this agreement sets out all the terms of the agreement between us. Any previous agreements between us relating to the services shall have no effect and you shall not be able to rely on their terms. It does not matter whether those previous agreements were made only by word of mouth or were in writing.
5. This agreement is made under English law. Any claims under this agreement may only be made in the English courts.

Signed on behalf of Knowsley Disability Concern by (Date)
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Your signature:

I confirm that I have read and understood the contents of this Letter of Engagement and agree that it accurately reflects the services that I have instructed you to provide.

Your signature	Date
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Please print name -----

N.B. If you are signing this Letter of Engagement on behalf of the client who receives this service, please state here the client's name and your relationship to them.

Client's Name _____

Your relationship _____