



## History

Knowsley Disability Concern (KDC) is a charitable company limited by guarantee and has been delivering a range of services for people with disabilities in Knowsley since 1977 prior to being first incorporated in 1992.

### **Its charitable aims are:**

To relieve the needs of disabled people, their families and carers, principally within Knowsley and surrounding areas, by any charitable means and in particular by providing education services and advisory and support services

The Charity has identified and published statements that define its Vision and Mission and describe the way in which it operates through a set of values to which all staff and volunteers sign up. They are:

### **Vision:**

To see communities where all people are included, live independently and are valued as equal citizens

### **Mission:**

To provide high quality, innovative services that support disabled people to exercise their rights, have choice, control and achieve independence.

### **Values:**

Our Values describe 'the way we do things around here' and are listed as:

- We will treat everyone with kindness, empathy and respect.
- We will be responsive to the needs of the individual.
- We will use innovation, imagination and partnership-working to deliver solutions.
- We will always put people at the centre of the way we work.
- We will be courageous, broad-minded and creative and challenge the norm.
- We will have fun working together as a positive team.
- We will support each other to grow and learn.
- We will be good at communicating and be open and honest with our dealings.



- We will involve the people we work with in designing and developing the services they use.
- We will value diversity and challenge discriminatory behaviour and attitudes.

## Key objectives

The charitable aims are principally achieved through the delivery of five key objectives:

1. Provision of, and accessibility to, information and advice to enable people with disabilities, their families and carers to identify and access local services relevant and appropriate to their needs
2. Provision of information, advice and support services to enable people in receipt of social care services to exercise choice and control by accessing the Local Authority's Direct Payments scheme
3. 5. Representing the views and concerns of its communities of interest on key strategic forums to influence and inform the development of local policy and services for people with disabilities.

## Ethos and Principles of Service Delivery

The ethos of the Charity is one of equality for disabled people and is based on the Social Model of Disability. In delivering its objectives, KDC embraces the principles of access and participation by encouraging more people to become actively involved in local groups and projects and by supporting activities that aim to be open and accessible to everyone who wishes to take part. There are four key over-arching principles which govern the way in which services are designed and delivered:

### 1. Overriding objective

In delivering its aims, KDC's key overriding objective is to ensure that disabled people do not suffer through ignorance of their rights and responsibilities or an inability to express their needs effectively.



## 2. The 12 Basic Rights

Disabled People have identified twelve basic rights which, if met, would enable them to live independently and fully participate in society. KDC is committed to helping people secure services which meet these needs, both locally and nationally:

1. Full Access to our environment
2. A fully accessible Transport system.
3. Technical Aids – Equipment
4. Accessible/adapted Housing
5. Personal Assistance
6. Inclusive Education and Training
7. An adequate Income
8. Equal opportunities for Employment
9. Appropriate and accessible Information
10. Advocacy (towards self-advocacy)
11. Counselling
12. Appropriate and Accessible Health Care Provision