

# NEWS & VIEWS



SUMMER EDITION 2017



## Adult Social Care Services in Knowsley are changing - be part of the decisions

Call to Action Day – Thursday 5 October 2017  
The Old School House, St Johns Road, Huyton, L36 0UX  
9.30am to 3.30pm lunch provided

KDC has been talking to lots of people about adult social care services in Knowsley. **Now it's time for more people to get involved.**

We are pleased to announce the chance for those who use services, their carers and families to get alongside the decision-makers in Knowsley Council to help shape support services for the future.

Commissioners of services want to give people the power to change the way their support is delivered. This event is a big step towards coproduction in Knowsley. This the first of three major events coming up and this one will focus on **Supported Living and Respite Services.**



### Want to be involved?

To reserve your place contact Johanne at KDC  
Phone: 0151 480 4090  
Email: [johanne.ross@kdc.org.uk](mailto:johanne.ross@kdc.org.uk)

**Coproduction is when professionals and citizens share power to design, plan and deliver support together. Everyone has an important part to play to help improve quality of life for people and communities.**

## Client Contributions Re-assessed



Many of you will have been notified that your financial circumstances have been reviewed and as a result the amount you pay towards your care and support has changed. Remember that when this happens you need to amend the regular payments you make into your direct payments bank account. If KDC is managing your direct payments for you, please contact your bank to change the standing order.

**Please do take action in time. If you don't there may not be enough money in your direct payments account to pay your PA or service provider.**

You can keep up to date with all the latest news and information via our website. **Visit us at**

[www.kdc.org.uk](http://www.kdc.org.uk)

Follow us on twitter.

Like us on Facebook.

## Meet the teams...



0151 480 8873



**Andy Gilbert**  
Service Manager  
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**Colette Salt**  
Independent Living  
Coordinator  
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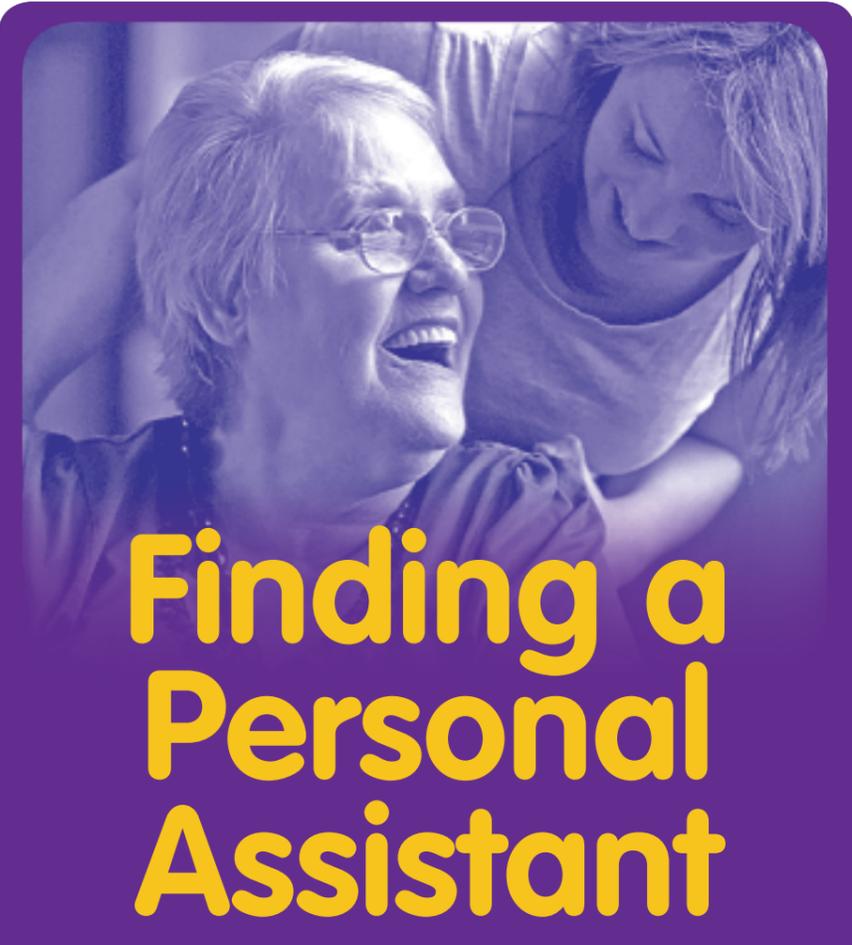
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**Simone Stein**  
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Officer  
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# Finding a Personal Assistant

KDC offers lots of information and help to recruit the right PA. Lots of you are using our PA Finder - KDC-Connections.



Connecting You Together



It is always a good idea to have more than one PA available to you so that you have someone to turn to for holidays, sickness or other emergency cover.

As we are in the middle of the holiday period this is a good time to remind you that you can use KDC-Connections to find someone to cover your PA when they go off.

Visit [www.kdc.connections.org.uk](http://www.kdc.connections.org.uk)

Remember, your PA is entitled to 5.6 weeks holiday each year so it's a good idea to plan in advance for when they take their well-earned break!

**If you are working as a PA and want to build up your hours, there are currently 28 jobs advertised on KDC-connections. So get registered!**



263a Tarbock Road, Huyton,  
Merseyside L36 0SD  
Email: [info@kdc.org.uk](mailto:info@kdc.org.uk) Web: [www.kdc.org.uk](http://www.kdc.org.uk)

## Are you a Good Employer?

A recent customer survey showed that many people are not confident about being an employer. So we are running a series of free short workshops aimed at raising awareness and building your knowledge around all aspects of **being a 'good' employer.**



Delivered in partnership with experts from Premier Care, topics covered are:

- Basic employer duties
- Recruitment
- Rule setting
- Training
- Absence and performance management
- Disciplinary and grievance procedures

The sessions run from 10.00am to 1.00pm followed by a **free lunch** and there will be a chance to discuss any personal issues with members of our direct payments and payroll teams.

### Dates & Venues

**Friday 22 September 2017 -**

Tower Hill Primary Care Centre, Ebony Way, Kirkby, L33 1XT.

**Thursday 5 October 2017 -**

The Halewood Centre, Roseheath Drive, Halewood, L26 9UH

**Friday 6 October 2017 -**

The Bluebell Centre, Blue Bell Lane, Huyton, L36 7XY

Simply choose the date and venue most convenient for you and call **Johanne on 0151 480 4090 to reserve your place. We look forward to seeing you!**

## First ever national event for autism launches 2 October 2017



Shops, cafes and businesses all over the UK are taking part in the National Autistic Society Autism Hour during the first week in October. They will take simple steps for 60 minutes, from dimming the lights to turning down music.

## Know your Numbers! Week



Know your Numbers! is Blood Pressure UK's campaign to raise awareness of the risks of high blood pressure. The highlight of the campaign is **Know your Numbers! Week**, the nation's biggest blood pressure testing event, which runs from 12 to 18 September 2017. The event provides free blood pressure checks at thousands of

'Pressure Stations' run by health professionals all over the UK. Here's a list of Blood Pressure UK's Pressure Stations in Knowsley. Visit one near you and get to know YOUR Numbers!

**HUYTON TOWN CENTRE** - (iVAN mobile health bus) outside home bargains, derby road, L36 9UJ

**Daveys Chemist**, 43-45 Manor Farm Road, Liverpool, L36 0UB

**Rowlands Pharmacy**, 40 Hillside Road, Huyton, L36 8BJ  
Sedem Pharmacy, Longview PC Centre, 79 Longview Drive, Huyton, L36 6EB

**Rowlands Pharmacy**, 67 Eccleston Street, Prescot, L34 5QH  
Hale Village Pharmacy, 3 Ivy Farm Court, Knowsley, L24 4AG

**KIRKBY TOWN CENTRE** (iVAN mobile health bus), Newtown gardens, kirkby L32 8RR

**Rowlands Pharmacy**, St. Laurence's Medical Centre, 32 Leeside Ave, Kirkby, L32 9QU

**Rowlands Pharmacy**, St Chads Walk-in-Centre, Kirkby, L32 8RE



Sign up to attend The National Autistic Society's Autism Hour.

Be the first to find out which businesses are taking part.

**AUTISM HOUR** [www.autism.org.uk/autismhour](http://www.autism.org.uk/autismhour)  
#AutismTMI #AutismHour



**YOUR  
PAYROLL**

**0151 949 5442**

**yourpayroll@kdc.org.uk**



We know it doesn't suit everyone but moving to electronic communication has many advantages: it helps us to keep prices down by saving costs on postage; it keeps confidential and sensitive information secure and less use of paper helps protect our environment.



**Please get your email address - and those of your PAs - to us as soon as possible. Phone 0151 949 5442 or email yourpayroll@kdc.org.uk**

## Have you registered for our on-line payroll service?

Many of our customers are now using the IRIS Open Space facility for exchanging payroll information instantly. Feedback has been so positive that we want to remind you about the benefits.



- It's easy to use and works with smartphones and other devices
- You can view, print and store payslips
- You can upload timesheets, saving time and money on postage
- The system is highly secure and only you can view documents
- You can view, print and store monthly payroll summaries, pension and tax/NI reports
- All your historical information is available at any time

Simply provide your email address and we will send you the link to the secure on-line registration page. And don't forget your PAs can get their payslips, P60s and pensions communications on-line by logging onto their secure account.

## Worried about auto enrolment and workplace pensions?

We've taken lots of calls recently from people concerned about the new legal duty to put your PAs into a pension scheme. If your PA is aged between 22 and the state pension age and earns more than £192 per week you MUST put them into a workplace pension scheme. Your Payroll can take care of this for you and we've already helped over 400 local employers who have passed their staging date.

**Call 0151 949 5442 if you need help advice or reassurance.**



You must provide a workplace pension, even if you employ just one person.

## Here's a note of the next few payroll dates:

For customers who live in Knowsley

Last date for changes	Payslips out	Wages pay date
21 August	30 August	4 September
18 September	27 September	2 October
16 October	25 October	30 October
13 November	22 November	27 November

For customers who live in Liverpool

Last date for changes	Payslips out	Wages pay date
28 August	4 September	11 September
25 September	2 October	7 October
23 October	1 November	6 November
20 November	27 November	2 December

## Help Needed! >>

We are looking for volunteers to help our busy teams deal with phone calls and carry out general administration tasks. If you can spare a few hours a week or a day or two each month, we'd love to hear from you. **Contact Joyce on 0151 480 4090.**

